

To: Members of the Performance
Scrutiny Committee

Date: 11 March 2016

Direct Dial: 01824 712554

e-mail: dcc_admin@denbighshire.gov.uk

Dear Councillor

You are invited to attend a meeting of the **PERFORMANCE SCRUTINY COMMITTEE** to be held at **9.30 am** on **THURSDAY, 17 MARCH 2016** in **CONFERENCE ROOM 1A, COUNTY HALL, RUTHIN.**

Yours sincerely

G. Williams
Head of Legal, HR and Democratic Services

AGENDA

1 APOLOGIES

2 DECLARATION OF INTERESTS

Members to declare any personal or prejudicial interests in any business identified to be considered at this meeting.

3 URGENT MATTERS AS AGREED BY THE CHAIR

Notice of items which, in the opinion of the Chair, should be considered at the meeting as a matter of urgency pursuant to Section 100B(4) of the Local Government Act 1972.

4 MINUTES OF THE LAST MEETING (Pages 3 - 14)

To receive the minutes of the Performance Scrutiny Committee meeting held on the 28th January, 2016 (copy enclosed).

5 CORPORATE PLAN - QUARTER 3 2015/16 (Pages 15 - 58)

To consider a report by the Strategic Planning and Performance Officer, which provides an update on the delivery of the Corporate Plan, had been circulated previously

9.35 a.m. – 10.10 a.m.

Comfort Break

6 YOUR VOICE' REPORT - QUARTER 3 2015/16 (Pages 59 - 76)

To consider a report by the Corporate Complaints Officer, which provides an overview of compliments, suggestions and complaints received by Denbighshire under the Council's customer feedback policy 'Your Voice' during Q3 2015/16, had been circulated previously.

10.20 a.m. – 10.55 a.m.

7 SCRUTINY WORK PROGRAMME (Pages 77 - 94)

To consider a report by the Scrutiny Coordinator (copy enclosed) seeking a review of the committee's forward work programme and updating members on relevant issues.

10.55 a.m. – 11.10 a.m.

8 FEEDBACK FROM COMMITTEE REPRESENTATIVES

To receive any updates from Committee representatives on various Council Boards and Groups.

11.10 a.m. – 11.20 a.m.

MEMBERSHIP

Councillors

Councillor Barry Mellor (Chair)

Meirick Davies
Richard Davies
Colin Hughes
Geraint Lloyd-Williams

Peter Owen
Dewi Owens
Arwel Roberts
Gareth Sandilands

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